

CITYBEE CUMULATIVE „ON“ DISCOUNT RULES

1. CityBee Cumulative “ON” Discount Rules (hereinafter – the Rules) determine the procedure for applying the cumulative percentage discount to CityBee customers and are part of the Citybee Terms of Services.
2. The size of the cumulative discount depends on the amount that the customer pays for the Citybee car travel services in the previous 3 months:
 - 2.1. **3%** discount is given after spending from **0 EUR to 210,99 EUR** (including VAT);
 - 2.2. **5%** discount is given after spending from **211 EUR to 450,99 EUR** (including VAT);
 - 2.3. **7%** discount is given after spending **451 EUR or more** (including VAT).
3. The size of the discount is determined automatically on the first day of each month (hereinafter - the discount determination day) by adding up the amounts actually paid by the customer for the services provided by Citybee during the previous 3 months using "pay as you go" and trip package pricing, when services are paid for by payment card and/or funds in an electronic wallet. Accordingly, on each subsequent discount determination day, the 3-month period for determining the discount amount shifts by one month. Amounts paid for CityBee services are not included in the calculation of the discount, if they are paid using gift vouchers, CityBee prepaid service plans, except for trip packages.
4. When determining the size of the discount, the amounts actually paid by the customer to CityBee are added up, i.e. if a discount was applied to the services, the amount after the applied discount is included in the calculation of the discount size. The amount due by the customer, but not yet paid on the discount determination day, is not included in the determination/recalculation of the size of the discount.
5. The size of the discount determined on the discount determination day is applied from the first day of the discount determination day and is applied for the entire current month until the following discount determination day (excluding it).
6. Then the customer receives a cumulative discount, described in the clause 2 of the Rules, a discount coupon of the corresponding discount amount is generated after each trip made that month. The discount coupon can be used to pay for the next trip. For example, if a customer receives 5 percent discount, after completing a trip worth 20 euros, a discount coupon worth 1 EUR is automatically generated for the customer and can be used for the next trip.
7. The discount coupon can be used to pay for any other trip. Discount coupon can be used both, for a specific trip and when purchasing a service plan.
8. Several accumulated valid discount coupons can be used for the trip.
9. The size of the discount, discount coupons and their validity are visible in the customer's account on the Citybee mobile app.
10. Discount coupons cannot be exchanged for money or other coupons. Sale of discount coupons is prohibited.
11. The remaining amount of the discount coupon not used for the services cannot be transferred to another account.
12. The discount coupon is valid for 3 months. Expired discount coupons are non-transferable, non-extendable and non-refundable for Citybee services.
13. The cumulative discount can only be applied to natural persons who have created personal accounts in the Citybee mobile app.
14. The discount does not apply to the minimum trip price.
15. All other cumulative discount conditions, requirements, conditions for using and paying with discount coupons, customers obligations, not defined in these Rules, are established in the CityBee Terms of Services, as far as this is appropriate according to the context, meaning and significance.
16. CityBee reserves the right to change the conditions and procedure for applying the cumulative discount set out in these Rules at any time by announcing it on its website and (or) mobile app.

The Rules apply from 1 May 2023.